



Medical Board

Re: Connie Basch, M.D.

Full Circle Center for Integrative Medicine

Dear Medical Board:

I am saddened and disappointed to hear the news that the Medical Board is considering rescinding Dr. Basch's medical license. As a patient of Dr. Basch's for the last 3-4 years, with a history of ovarian cancer and a broken vertebrae along with a variety of other small issues, I can honestly say that Dr. Basch is, by far, the most competent, caring, responsible physician I have ever had the opportunity to interact with. Both of my parents work in healthcare; my mother has been a nurse for over 35 years, my father has been involved in supply chain operations in large hospitals for over 15 years and I have worked in private practice medical offices for over 3 years. Never have I met any medical provider with higher standards, better bedside manner, or a greater understanding of medical issues and the various treatment options than Dr. Basch.

I had an emergency surgery at the age of 25 for a large ovarian tumor. I had visited my primary care doctor and gynecologist multiple times regarding a variety of issues for about one year prior to my surgery and yet my growing tumor went unnoticed. Not until I was unable to consume even a sip of water and showed up in the emergency room did anyone give me a decent look. I had to undergo emergency exploratory surgery to remove a large mass on my right ovary less than 36 hours after my visit to the ER. I continued in the care of my specialty surgeons for 5 years and was never given an actual diagnosis. I was advised on the type of tumor, the size and a "treatment plan" (extensive monitoring and testing over 5 years), but never an actual diagnosis. However, after a couple of tests and two appointments with Dr. Basch I was given a diagnosis that not only explained the tumor from almost 8 years prior, but a diagnosis that explained at least another 5 issues that I had been struggling with for almost 15 years. Dr. Basch has been and continues to help me address both the symptoms that arise from my diagnosis and discuss with me ways that might help to lessen the symptoms.

During every visit with Dr. Basch I am treated like the most important person in the world! Dr. Basch is the only provider I have ever had where she gives me her complete attention. She is always open and receptive to my thoughts and opinions about my medical issues. She does not dismiss any internet or family input I may have regarding an issue, but instead encourages me to articulate what about this information really resonated with me so much so that I think it could be a valid answer/treatment/idea, etc. She has an amazing ability to NEVER make me feel stupid or ill-informed about my own body.

While discussing treatment options, Dr. Basch has always discussed lifestyle and natural options before ever advising on medication. She counsels me regarding any side effects and is diligent in reviewing my current medications/supplements to ensure that there are no negative interactions. She is hesitant to even provide antibiotics unless absolutely necessary and will instead suggest more natural options and monitoring first to help avoid issues with antibiotic resistance. However, as I've stated previously, Dr. Basch has a great sense for diagnosing and addressing real issues, so I am completely confident that each and every medication, treatment or option she suggests is not only the best for the issues at hand, but the best treatment for the issue as it is presenting in ME.

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One of the most helpful things Dr. Basch does is an extension of her very present nature during office visits. Dr. Basch is the only physician I have had that will respond to me directly through her patient portal. I have received message responses from Dr. Basch in less than an hour after messaging her, in the middle of the night, holidays, and weekends. Basically, whenever I message her I have a response back. She is prompt and it's clear that she is reviewing my information before responding back to me. She doesn't provide stock responses, or generic half answers. The electronic interactions with Dr. Basch are better than many in person medical visits with other providers that I have experienced in the past.

Overall, Dr. Basch is a passionate, caring, and competent physician. This is something lacking in many areas, but particularly in our very rural region. Despite being just one provider with an always full calendar, Dr. Basch makes time for her patients when they need it. Losing any physical in our area would be problematic, but losing Dr. Basch would be a tragedy.

I think that if you looked carefully at Dr. Basch you would not only find a doctor that does the right thing, but you would find someone who the BEST thing each time for each person.

Please do not rescind Dr. Basch's medical license. This will be a loss that our community and our entire healthcare system cannot afford.

If you have any questions, or would like to speak with me, please contact me at 

Sincerely,

